



Metlam Australia
Care & Maintenance Guide
3N1 Combination Units

Cleaning and Maintaining Combination Units

Cleaning and maintaining your combination unit regularly is essential to keep them operating without disruption and in an excellent condition.

1. Inspect Regularly: Inspect the combination unit to ascertain condition and maintenance requirements. Applying regular hygiene measures, like a maintenance/cleaning schedule, will minimise any potential problems.

2. Prepare our cleaning materials: You'll need a clean damp cloth/sponge, mild neutral pH soap or detergent, and warm soft water.


3. Turn off the hand dryer: Before commencing any cleaning regime, ensure that the hand dryer is powered off and disconnected from the electrical supply and check the dryer is no longer functioning.


4. Wipe the unit: Use the damp cloth/sponge to gently remove loose dirt and debris. This will prepare the surface for cleaning. Pay particular attention to the sensor and any air vents/openings.


5. Clean the unit: Gently wipe the hand dryer with the soapy cloth/ sponge, paying attention to areas where marks may be present.


- On satin stainless steel, follow the direction of the grain for best results.
- To remove any tarnishing or "tea stains", we recommended using a proprietary stainless steel cleaner as per the instructions with a microfibre cloth.

6. Rinse and dry: Once the unit is clean, rinse it thoroughly with clean water to remove any soap residue. Use a soft absorbent cloth to dry the unit completely to ensure that streaky marks aren't left behind and that it is safe to turn the power back on.

 Before commencing any cleaning regime, remember to disconnect any electrical cables.

 Before cleaning with a new cleaning product, it is recommended that a small non-visible area of the hand dryer be tested to ensure that no colour change or damage will occur.

 Do not use abrasive cleaners or drag rough items across the hand dryer and be aware of grit trapped under other materials. This will spoil the finish and can cause scratches.

 Do not rub with steel/wire wool or a metal brush or scrape with steel tools. This can cause chips/scratches and leave behind steel fragments that can cause discolouration.

- ❌ Do not rub with steel/wire wool or a metal brush or scrape with steel tools. This can cause chips/scratches and leave behind steel fragments that can cause discolouration.
- ❌ Do not use cleaning products containing chlorine bleach, hydrochloric or muriatic acid, chlorinated hydrocarbons, esters, or ketones.

Using incorrect cleaning products/methods can damage your Metlam Australia Hand Dryer and void the Metlam Australia Warranty.



For more information on how to clean and maintain your Metlam Australia products visit the Metlam Australia YouTube channel [here](#)